

## **SECTION 5 – TERMINATION OF SERVICE**

### **5.1 Customer’s Request**

Customers desiring to terminate service shall notify the BBWD and provide a mailing address to which the closing bill will be mailed. Failure to notify the BBWD of termination of service shall not relieve the customer of responsibility for payment of any existing billings, or any other changes prior to notifying the BBWD. If the terminating customer is a tenant, party or entity other than the property owner, the property owner will then be held financially responsible for any water consumption that occurs at the property from the date of the termination of said tenant’s service to the date of activation of the subsequent tenant’s service.

### **5.2 Cause**

Service may be discontinued after notice of intent to disconnect and an opportunity for a hearing for any of the following causes:

- (a) Nonpayment of water bills by specified due date;
- (b) Noncompliance with all or part of the BBWD rules;
- (c) Waste of water;
- (d) Damage to property;
- (e) Actual or potential cross-connection;
- (f) Obstructing access to BBWD facilities;
- (g) Illegal connection;
- (h) Interconnection;
- (i) Tampering with meters, seals, or equipment.

### **5.3 Notice of Termination**

The BBWD shall endeavor to notify the customer prior to terminating or discontinuing a service. The BBWD, however reserves the right to terminate or discontinue a service without notice for tampering, or if continuing the service represents a health hazard or will result in property damage. In the event the service termination may result in a financial impact to the owner to reestablish service, the BBWD will endeavor to also notify the property owner prior to the service termination or disconnection.

### **5.4 Bankruptcy Actions**

In bankruptcy proceedings, the BBWD will make demand for adequate assurance of payment as authorized pursuant to Chapter 11 of the United States Code Section 366.

**5.5 Service may be discontinued without notice for the following causes:**

- (a) Damage to public property.
- (b) Unauthorized connection.

The customer has the right to seek adjustment of charges as outlined in Section 7.