

## **SECTION 5 - TERMINATION OF SERVICE**

### **5.1 Customer's Request**

Customers desiring to terminate service shall notify the District and provide a mailing address to which the closing bill will be mailed. Failure to notify the District of termination of water service shall not relieve the customer of responsibility for payment of any existing billings, or any charges prior to notifying the District.

### **5.2 Cause**

Service may be terminated for any of the following causes, which includes, but are not limited to:

- a. Non-payment of bills or any other outstanding charges, fees or deposits;
- b. Non-compliance with these Service Rules;
- c. Inter-connection;
- d. Actual or potential cross-connection;
- e. Illegal connection;
- f. Waste of water;
- g. Damage to property;
- h. Obstructing access to District facilities;
- i. Tampering with meters, seals, or equipment;

### **5.3 Notice of Termination**

- a. The District shall endeavor to notify the customer prior to terminating or discontinuing a service. In the event the service termination may result in a financial impact to the owner to reestablish service, the District will endeavor to also notify the property owner prior to the service termination or disconnection.
- b. The District, however, reserves the right to terminate or discontinue a service without notice for tampering, or if continuing the service represents a health hazard, or will result in property damage.

### **5.4 Bankruptcy Actions**

In bankruptcy proceedings, the District will make demand for adequate assurance of payment as authorized pursuant to Chapter 11 of the United States Code Section 366.