## UNINSTALLING THE LOOP11 BROWSER EXTENSION

After you have completed user testing, removing the Loop11 browser extension can be done in a few easy steps.

Follow the directions below for the web browser you have the extension installed on – Chrome, Firefox, or Safari. If you have questions or concerns, send us an email at piwebteam@lvvwd.com.

## CHROME

1. Locate the Loop11 browser extension icon at the top right of your browser window.



- 2. Right click on the icon and select "Remove from Chrome..."
- 3. Select "Remove" in the Confirm Removal window.



## FIREFOX

1. Click the menu button = at the top right of your browser window and select "Addons."



- 2. Select the "Extensions" panel on left.
- 3. Next to "Loop11 User Testing," select "Remove."

## SAFARI

1. Locate the Loop11 browser extension icon at the to the left of the address bar in your browser window.



2. Choose "Preferences" from the Safari menu.



3. In the Preferences pop-up, click on the Extensions tab and select Loop11 from the list.



4. Click on "Uninstall" in the Confirm Uninstall window.

